



WIOA Partnerships and the American Job Center Network

Objectives

- Explore statutory basis for the one-stop delivery system
- Review basics related to one-stop system
- Discuss how AEFLA participation can be met
- Review the roles and responsibilities of required partners
- Discuss the State Eligible Agency responsibilities

Big Picture Purpose of WIOA

- Improve structure for delivery of services in the workforce development system to better address employment and skill needs of jobseekers, workers, and employers
- Support the alignment of workforce, education, and economic development for a high quality workforce development system in the U.S.

What is a Workforce Development System?

- A system that makes available the
 - Core programs
 - Other one-stop partner programs
 - and other employment and training programs recognized by a local board

What is the One-Stop Delivery System?

- Brings together workforce development, education, and other human resource services
- Results in better access to seamless and customer-focused services
- Bottom line – one-stop partners administer separately funded programs as a set of integrated streamlined services to customers
- Branded “American Job Center” (AJC)

What makes up the one-stop delivery system?

- Must have at least one comprehensive physical center in a local workforce area
 - At least one title I staff physically present
 - Career services provided by all partners
 - Access to training services
 - Access to partner program services
 - Workforce and labor market information
- May also include affiliate and specialized sites

Who is the required partner for AEFLA?

- State Eligible Agency (SEA) is the required partner
- SEA may delegate its roles and responsibilities to a funded eligible provider
- AEFLA partner must fulfill its roles and responsibilities in each comprehensive one-stop center
- May also choose to participate in affiliate or specialized centers



WHAT MUST AEFLA DO IN A
COMPREHENSIVE ONE-STOP?

Role 1: Access

- Must provide access to adult education and literacy programs and services
 - Have staff physically present at AJC; or
 - Have appropriately trained partner staff physically present at AJC; or
 - Have direct linkage through technology to program staff who can provide meaningful information or services

ROLE 2: Fund

- Must use funds to:
 - Provide applicable career services
 - Maintain the one-stop system, including its infrastructure

ROLE 3: Enter into Agreement

The MOU is...

- A product of *local discussion and negotiation* to ensure successful integration and implementation of partner programs.
- Used to *establish the roles and responsibilities* of the Local WDB, the chief elected official (CEO), and the one-stop partners in relation to the *operation of the one-stop delivery system*.
- *All* required partners must be included in the MOU.

Key Elements Of MOU

- Description of Services
- One-Stop Operating Budget
- Methods of Referrals
- Access for those with Barriers
- Duration
- Other Provisions
- Modification Process
- Signatures
- Appeals

ROLE 4: Operate

- Participate in the operation of the one-stop consistent with the terms of the MOU



State Responsibility

- Is the designee fulfilling its responsibilities?
- Are AEFLA funds being expended properly?
 - Reasonable and necessary and allocable
 - Allowable under AEFLA
 - Cost allocation method based on proportionate use and relative benefit received

Review

- The AJC system helps to fulfill the purpose of WIOA to align workforce, education, and economic development
- Partnerships are key to high quality AJCs
- Multiple ways AEFLA programs can provide access to services through the AJC
- Agreements that specify how services, including career services, are provided will facilitate AJC operating budgets and infrastructure agreements
- SEA has oversight responsibilities to ensure federal requirements are met



Questions